



Cahkal booking and cancellation terms 2024

Season 2024 – Valid until 31.10.2024

Booking and cancellation terms for individual guests

Bookings

- Online bookings with bed & breakfast basis or half board / full board basis will be charged when booking is made.
- All other bookings are charged upon arrival.

Cancellation and changes

- Booking can be cancelled or changed free of charge 7 days prior to arrival
- If cancellation is made less than 7 days prior to arrival, 100 % of the value of the booking will be charged.
- If the booking is changed to a higher price category or upgraded to another room category, the difference will be charged from the guest.

Booking and cancellation terms for groups (10 people and above)

Bookings

- All bookings with bed & breakfast or half board / full board basis will be charged 30 days prior to arrival.
- All Cahkal packages are charged upon arrival.

Cancellation and changes

- Booking can be cancelled or changed free of charge 30 days prior to arrival
- If cancellation is made less than 30 days prior to arrival, 100 % of the value of the booking will be charged. No refund is done for guest.
- If the booking is changed to a higher price category or upgraded to another room category, the difference will be charged from the guest.

- We recommend our customers to have a travel insurance with cancellation insurance for the duration of the trip. Cahkal Hotel is not obligated to refund booking fees on the basis of a medical certificate or equivalent.
- Cancellations must always be made in writing by email to info@cahkalhotel.fi.
- We reserve the right to change or cancel activities due to weather conditions or to ensure the safety of the customer.

Force Majeure

- Cahkal Hotel has the right to cancel the reservation due to force majeure i.e.. if the hotel is unable to provide the services as agreed for example due to a natural disaster, a state of war, water damage, a fire or a strike which makes it impossible to provide the services. In this case, the customer will be refunded the paid part of the reservation.

You could be here

The Cahkal Hotel is located in the small village of Kilpisjärvi, 400 kilometers above the Arctic Circle, combining solitude and magnificent wilderness. We are perfectly placed in the most north-western point of Finnish Lapland, on the border of Sweden and Norway and less than 50 kilometers away from the Arctic Ocean.

Commercial airports (shuttle times) are: Tromsø (2,5 h), Kittilä (3,5 h), Enontekiö (2 h, only small jets) and Kiruna (3,5 h).

